

General Terms and Conditions (GTC) of Storena GmbH, based in Therwil

1. Scope

These General Terms and Conditions (GTC) govern the business relationship between Storena GmbH, Buchenrain 25, 4106 Therwil (hereinafter referred to as "Provider"), and its customers in the field of craft services as well as trade with third-party products.

2. Conclusion of Contract

A contract is concluded when the customer accepts the provider's offer in writing, electronically, or verbally, and the provider confirms this.

3. Prices

All prices are in Swiss Francs (CHF) including value-added tax (VAT). Any additional costs (e.g., materials, expenses, transport costs) will be itemized separately and invoiced. For service offerings, the hourly rates include small and consumable materials as well as travel costs for arrival and departure.

4. Payment Terms

Invoices are payable within 30 days of the invoice date without deduction, unless another agreement has been made.

5. Performance of Services

The provider undertakes to perform the agreed craft services professionally and on time. Delivery and completion dates are considered non-binding unless they have been explicitly agreed in writing as binding.

6. Duties of the Customer

The customer undertakes to provide the provider with access to the necessary work areas and required information in a timely manner and to support the provider as best as possible in carrying out the work.

7. Warranty and Liability

The provider guarantees professional execution of the agreed work. Complaints about defects must be reported in writing without delay, no later than 7 days after completion of the work. The provider's liability is limited to intent and gross negligence. Liability for consequential damages is excluded.

8. Termination

Unless otherwise agreed, both parties may terminate the contract with 30 days' written notice. Services already rendered are to be compensated on a pro-rata basis.

9. Data Protection

The provider undertakes to treat personal data confidentially in accordance with applicable data protection regulations. Further information can be found in the provider's privacy policy.

10. Amendments to the Terms and Conditions

The provider reserves the right to amend these Terms and Conditions at any time. Changes will be communicated in due time and are considered accepted if the customer does not object within 30 days.

11. Applicable Law and Jurisdiction

These Terms and Conditions are governed by Swiss law. The exclusive place of jurisdiction is 4106 Therwil, Switzerland.

12. Final Provisions

Should individual provisions of these Terms and Conditions be invalid or incomplete, the remaining provisions shall remain unaffected. Invalid or missing provisions shall be replaced by a regulation that comes closest to the economic purpose of the original provision.

Therwil, November 2025

Storena GmbH, Buchenrain 25, 4106 Therwil

A handwritten signature in blue ink, consisting of a stylized, cursive script that is difficult to decipher. It appears to be a personal or official signature.